

Quarterly Newsletter December 2023

A note from FEA Operations Manager, Lisa Gotzinger:

Happy Holidays from LKiChoice and welcome to our first quarterly e-Newsletter!

As I am learning and growing in my new position, I have seen firsthand how our customer service at LKiChoice is one of the best in the industry. I look forward to continuing to expand our abilities and resources within the communities we serve. Every day, we are committed to supporting self-direct care and maintaining strong partnerships with those we work with. I am proud to take part in this meaningful work.

LKiChoice is a leading FEA in providing self-direct care services and I am honored to be part of their future as we continue to work for the betterment of participants' lives. Knowing that my work makes a positive difference in the lives of others is both rewarding and humbling. I cannot express how grateful I am for this opportunity.

In 2024, I anticipate another successful year of partnering with all of our funding sources, participants, and direct care professionals. I wish everyone a blessed holiday season and I look forward to our continued partnerships in the new year.

Thank you for partnering with LKiChoice.

In today's email:

- AARP Releases 2023 LTSS State Scorecard
- CDC Reminders for COVID-19 and Flu Vaccines
- WBPDD Releases 2021-23 Biennial Report
- DHS, UWGB Launch WisCaregiver Career CDCP Program
- Upcoming Quarterly Payroll Schedule
- Meet an LKi Team Member

AARP Releases 2023 LTSS State Scorecard



AARP recently released its 2023 Long Term Services and Supports (LTSS) Scorecard. The Scorecard helps create interest and investment in LTSS by effectively measuring each state's supports and services. It also identifies areas of improvement that directly affect consumers and their families. By ranking states amongst one another, the report aims to motivate each state to improve their LTSS services.

CDC Reminders for COVID-19 & Flu Vaccines

As cold and flu-season gears up, the CDC has issued reminders to receive your COVID-19 and influenza vaccinations. It is recommended by the CDC to receive an up-to-date COVID-19 vaccine for anyone five and older. Additionally, anyone six months or older should receive a flu vaccine once a year. *Read More*

WBPDD Releases 2021-23 Biennial Report

In November, the Wisconsin Board for People with Developmental Disabilities (WBPDD) released its report for 2021 to 2023. It covers projects the board is working on and accomplishments they've made in the community and shares future needs for the developmentally disabled community. *Find Out More*

DHS, UW-Green Bay Launch WisCaregiver CDCP Program

The Wisconsin DHS and the University of Wisconsin-Green Bay recently launched the WisCaregiver Career CDCP Program. The program trains students to become a Certified Direct Care Professional (CDCP)... Learn More



We currently offer in-home enrollment services to assist with required paperwork, and other activities to support a seamless onboarding journey.



We want to hear from you. Please let us know what topics are important to you.

Local News and Information

Team Member Introductions

Participant Stories

National News and Information

Important Dates and Upcoming Deadlines



Pay Period

Timesheet Due Date

12/16/2023 - 12/31/2023 01/01/2024 - 01/15/2024 01/16/2024 - 01/31/2024 02/01/2024 - 02/15/2024 02/16/2024 - 02/29/2024 03/01/2024 - 03/15/2024 03/16/2024 - 03/31/2024 01/02/2024 01/19/2024 02/05/2024 02/20/2024 03/05/2024 03/20/2024 04/04/2024 01/12/2024 01/30/2024 02/15/2024 02/29/2024 03/15/2024 03/29/2024 04/15/2024

Pay Date



Meet Lisa Gotzinger



Favorite Quote "You can do the impossible because you have been through the unimaginable." - Christina Rasmussan

Five Things to Know About Lisa

What is Lisa's role at LKiChoice? Lisa is the new FEA Operations Manager.

What does Lisa like most about working at LKiChoice? Lisa loves the team and how committed everyone is to helping participants and their direct care professionals.

What inspires Lisa to help others? Lisa credits her parents as her biggest inspiration towards helping other people achieve their happiness.

At LKiChoice, Lisa's motivated to help others through her work, knowing she's an integral part to helping others stay in their homes and remain part of the community.

What are Lisa's interests outside of work? Lisa enjoys family time with her granddaughters, reading, and solving jigsaw puzzles.



LKiChoice is Part of the AssuranceSD family

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