



Quarterly Newsletter  
March 2024

**A note from FEA Operations Manager, Lisa Gotzinger:**

I hope everyone enjoyed a joyous holiday season! My grandmother used to tell me that time flies, but when I was a child it never felt that way. Now as an adult, I completely understand what she meant as six months have quickly passed since I started at LKiChoice. I have also heard the saying, "Love what you do, and you will never work a day in your life." I love working at LKiChoice and providing self-direction services to our participants as well as working with the LKiChoice team. It feels amazing to be a part of this journey with our participants.

My anticipation of our growth and success in 2024 is already proving true. We have successfully been onboarding new participants and their caregivers throughout January and February. This has been a very rewarding experience for us. We're working towards the complete implementation of Electronic Visit Verification (EVV) to make sure that our participant's Direct Care Professionals (DCPs) can track their services. This is a requirement of the State of Wisconsin as part of the 21st Century Cares Act and is important for funding Medicaid services, like self-direction, in the state.

The EVV system records when DCPs check in at the beginning and end of their work shifts by using a smartphone or tablet, a small digital device, or a landline. Six key pieces of information are captured through the electronic punches: who receives the service, who provides the service, what service is provided, where the service is provided, the date of service, and the time the service begins and ends. Participants need to utilize the EVV system properly with us, so their services can continue, and our state is also able to continue to fund these services.

Thank you for partnering with LKiChoice.

## In today's email:

- **LKiChoice Expands In-Home Enrollment**
- **Wisconsin DHS Air Quality Safety Tips & FAQs**
- **LKiChoice Celebrates DDAM 2024**
- **LKiChoice Celebrates Older Americans Month**
- **March-May Quarterly Pay Schedule**
- **Employee Spotlight - Meet Natalie Freymiller**

## **LKiChoice Expands In-Home Enrollment Coverage**



LKiChoice is excited to announce we have expanded coverage for in-home enrollment services to 25 new counties. LKiChoice now offers in-home enrollment services in 40 Wisconsin counties. The new counties cover parts of north and eastern Wisconsin. Click the button below to view our updated enrollment graphic and see which counties offer in-home enrollment.

[View Coverage Area](#)

## Wisconsin DHS Air Quality Safety Tips and FAQs

Spring is right around the corner and that means sunshine and warm weather but it can also mean a decrease in air quality. Fortunately, there are some simple steps you can take to prepare yourself for poor air quality. The Wisconsin DHS can answer a lot of your questions about causes, who's at risk, and how to find out if the air is safe to breathe.

[Read More](#)

## LKiChoice Celebrates Developmental Disabilities Awareness Month

It's March and LKiChoice is celebrating Developmental Disabilities Awareness Month (DDAM). DDAM has been around since 1987. President Regan dedicated the month to building awareness for individuals with disabilities.

[Celebrate Today](#)

## LKiChoice Celebrates Older Americans Month in May

May is right around the corner and LKiChoice is looking forward to celebrating Older Americans Month (OAM). OAM is organized each year by the Administration for Community Living (ACL). During the month, the ACL shares ways to celebrate the month by connecting with older adults in your community.

[Learn More](#)



### Did You Know?

LKiChoice is on social media. Click below to follow us and stay up to date with all things LKiChoice.





## Quarterly Reader Poll

What is your favorite part of working with your ADRC?

Direct Care Professional Support

Long-term Care Counseling

Health, Nutrition, and Home-Delivered Meal Programs

One-on-One Counseling

Access to Benefit Specialists



## Upcoming Quarterly Payroll Schedule

Pay Period	Timesheet Due Date	Pay Date
03/16/2024 - 03/31/2024	04/04/2024	04/15/2024
04/01/2024 - 04/15/2024	04/19/2024	04/30/2024
04/16/2024 - 04/30/2024	05/06/2024	05/15/2024
05/01/2024 - 05/15/2024	05/20/2024	05/30/2024
05/16/2024 - 05/31/2024	06/05/2024	06/14/2024
06/01/2024 - 06/15/2024	06/18/2024	06/28/2024



Meet Natalie Freymiller



### **Favorite Quote**

*"When life presents you with mountains. Put on your hiking boots and get climbing!"*

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### **Five Things to Know About Natalie**

#### **What is Natalie's role at LKiChoice?**

Natalie is a Referral Manager and has been with us for 10 years!

#### **What does Natalie like most about working at LKiChoice?**

Natalie believes working at LKiChoice is an extension of everything she believes in. She loves her job and the people she is surrounded by.

#### **What inspires Natalie to help others?**

Natalie's parents inspired her as it was so important for them to remain in their homes. They felt fortunate to be able to pay their daughter as an employee.

**At LKiChoice, Natalie** loves her job and supporting people to live their best life.

#### **What are Natalie's interests outside of work?**

Natalie enjoys a variety of crafts as well as sewing, camping, woodworking, and gardening with her husband. Above all, she cherishes family time with her husband, kids, and grandchildren.



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