

## **A note from FEA Operations Manager, Lisa Gotzinger:**

Sunny days and summer fun are quickly approaching! The sun always makes me feel so happy and one of my favorite things to do is sit outside relaxing in my swing. Our LKiChoice team is continuing to work hard and provide participants and their Direct Care Professionals with our top of the industry customer service.

LKiChoice wants you to live your best life. One of the ways we do this is by providing a Direct Care Professional registry. We actively build and maintain a list of over 500 Direct Care Professionals that are available to provide in-home services. Providing this service to case managers helps to offer a seamless approach to ensuring individuals receive the support and services they need.

I hope you enjoy your endless summer days and bask in the warmth of the sun knowing LKiChoice is supporting you!

Thank you for partnering with LKiChoice.

### **In today's email:**

- **LKiChoice Participant Feature - Sandra Larson**
- **Wisconsin Ranks No. 15 on LTSS Scorecard**
- **Celebrating Helen Keller Day on June 27**
- **Americans Prefer to Stay at Home as They Age**
- **Upcoming Events and Conferences**
- **Employee Spotlight - Linda Cliff**

**LKiChoice Participant Feature - Sandra Larson**



Susie Myers, Senior Enrollment Specialist with LKiChoice, recently had the pleasure to visit Sandra Larson, and her husband to help with her in-home enrollment process. Sandra and her husband and caregiver, Tom, live in Holmen, Wisconsin.

[Learn More about Sandra's Journey](#)



LKiChoice is on social media! Click below to follow us and stay up to date with all things LKiChoice.



## Wisconsin Ranks No. 15 on LTSS Scorecard

AARP recently released its Long-Term Services and Supports (LTSS) Scorecard. The scorecard creates interest and investment in LTSS by measuring each state's support and services. It also identifies areas of improvement that directly affect consumers and their families. By ranking states amongst one another, the report aims to motivate each state to improve their LTSS services.

[See How Wisconsin Ranks](#)

## Celebrating Helen Keller Day on June 27

On June 27, we will celebrate the life and achievements of Helen Keller. Keller, who was blind and deaf, became a distinguished author, public speaker, and advocate for the deaf and blind throughout the 20th century. Keller was the first blind and deaf woman to graduate from college in the United States. She graduated with honors from Radcliffe College in 1904.

## AARP Survey - Americans Prefer to Stay at Home as They Age

A “Home and Community Preferences” survey by AARP found more than 75 percent of adults over 50 want to remain at home as they age. The survey polled almost 3,000 American adults of all ages. The survey found that most Americans were forced to make lifestyle adjustments during the pandemic. Despite lifestyle changes, older Americans felt less isolated at home than younger adults.

[View Survey Results](#)



### Did You Know?

LKiChoice has created a registry for Direct Care Professionals. This database is available to individuals, self-advocates, and families who need Direct Care Professional support to live in their homes.

When a participant has a need for additional caregiver services or struggle to find high-quality Direct Care Professionals, case managers can contact us and use this list to connect with potential Direct Care Professionals, ensuring timely and fitting support for the participant.

Direct Care Professionals interested in additional caregiving responsibilities can add their name to our database by clicking the button below.

[Add Your Name to LKiChoice's DCP Registry](#)



### Quarterly Reader Poll

How likely are you (or your Direct Care Professional) to use electronic timesheet submission?

[I \(or they\) already do!](#)

[Very Likely](#)

[Unlikely](#)

[Very Unlikely](#)

[I need more information on electronic timesheet submission](#)



### Upcoming Events & Conferences

Event	Date and Location	Click for More Information
La Crosse Disability Pride Festival	June 20, 2024 Central High School La Crosse, WI	<a href="#">Disability Action Network</a>
Madison Disability Pride Festival	June 27, 2024 Warner Park Madison, WI	<a href="#">Disability Pride Madison</a>



## Employee Spotlight - Meet Linda Cliff



### Favorite Quote

*"Treat others the way you would like to be treated."*

## Get to Know Linda Cliff

### What is Linda's role at LKiChoice?

Linda is our front desk receptionist and has been here almost 9 years! She's seen the company grow and has learned so much along the way.

### What does Linda like most about working at LKiChoice?

Linda loves being apart of a team that supports individuals staying in their homes and achieving independence in their lives.

### What inspires Linda to help others?

Every phone call Linda receives, she puts herself in the caller's shoes and shows empathy and courteousness to help them out.

For seven years, Linda helped take care of her father who had kidney failure and passed away at the age of 91. Currently, she's helping care for her 90 year old mother.

## What are Linda's interests outside of work?

Outside of work, Linda spends time working on her family farm with her husband. She enjoys driving tractors, helping with the cattle, or harvesting crops. She cherishes every moment she gets to spend time with her children and grandchildren. She also loves to watch her garden grow and tend to the many flower beds that she has around her farm.

Linda is looking forward to many more years at LkiChoice and she's excited to see what the future holds.



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