



Fall e-Newsletter September 2024

A note from LKiChoice FEA Manager, Lisa Gotzinger

I have officially completed my first year at LKiChoice. I am continuing to learn and every day I count my blessings being a part of an amazing team. Fall is my favorite time of year. I love the chill in the air and the beautiful autumn colors that fill our hillsides. Spending time outside and breathing in the crisp air and autumn smells help me unwind and relax. I hope everyone can get outside and enjoy autumn as much as I do.

Self-Direction in Wisconsin is growing rapidly, and I am proud that our services are an integral part of keeping individuals in their homes and part of their communities.

Electronic Visit Verification (EVV) compliance remains a high priority at LKiChoice. We're committed to helping all individuals who must comply with continuing education and training on EVV. Please do not hesitate to reach out for help with EVV as we are here to support you in any way you need.

The Wisconsin Department of Health Services (DHS) is creating a centralized provider enrollment system for adult long-term care waiver service providers. This will allow providers to submit all necessary information to become a

certified Medicaid provider. The new system will utilize the ForwardHealth Portal and will comply with all federal requirements with an automated and streamlined process. Most adult long-term care waiver service providers, including organizations/agencies, sole proprietors, and individuals, who are not self-directed service or participant-hired workers, will use the new provider enrollment system in the future. Individual self-directed service and participant-hired workers will continue to enroll using current processes.

I hope you enjoy our upcoming fall months knowing LKiChoice is here to help you with your self-directed support services.

Thank you for partnering with LKiChoice!

In today's email:

- Electronic Visit Verification Service Code Hard Launch
- Supporting Self-Direction – The Wisconsin DHS' Client Rights Office
- LKiChoice Celebrates World Alzheimer's Day
- DVRW Supports Your Voice Being Heard
- Quarterly Reader Poll
- Upcoming Events and Conferences
- Employee Spotlight - Meet Jayne Miles

Electronic Visit Verification Service Code Hard Launch



A hard launch of additional codes for EVV will take place on October 1, 2024. Per ForwardHealth, for Dates of Service (DOS) beginning that day, the Wisconsin Department of Health Services (DHS), along with HMOs and managed care organizations will reject home health care service codes and claims using service code 99509 that don't include mandatory EVV information.

[Learn More About New EVV Codes](#)

Supporting Self-Direction - WI DHS Client Rights Office



The Client Rights Office is an important part of the Wisconsin Department of Health Services. It helps individuals with developmental disabilities understand their service rights. This support is available in inpatient or outpatient settings.

[View Client Rights Office Responsibilities](#)



LKiChoice is on social media! Click to follow us on Facebook, Instagram, and LinkedIn and stay up to date with all things LKiChoice.



LKiChoice Celebrates World Alzheimer's Day

On September 21, we will be celebrating World Alzheimer's Day, in culmination of World Alzheimer's Month (WAM) in September. LKiChoice wants to provide you with tips on recognizing Alzheimer's and where you can find more resources.

Alzheimer's Disease International (ADI) helps lead Alzheimer's awareness throughout September and the rest of the year. The ADI wants to change how people view dementia with this campaign. Negative perceptions and discrimination towards the disease overshadow the positive work done to build awareness around the globe.

[View Alzheimer's Resources](#)

DVRW Supports Your Voice Being Heard



Last week was Disability Voting Rights Week (DVRW). DVRW was celebrated from September 9-13 and was promoted by the American Association of People with Disabilities. In partnership with the REV Up campaign, DVRW advocated for voters with disabilities, regardless of their political view. This nonpartisan effort amplifies the representation and voices of voters with disabilities.

[Learn More About Voting Resources](#)



Did You Know?

LKiChoice was one of the first in Wisconsin to offer Fiscal Agent Services to support people who choose self-direction.



Quarterly Reader Poll

How comfortable are you using electronic timesheets?

Click to submit your answer on SurveyMonkey

Very comfortable - I have no problems at all.

Fairly comfortable - I could use some training or resources.

Not comfortable - I need more training and help from LKiChoice.

Not Sure - But I should call LKiChoice at 608.326.0434 to learn more.



Upcoming Events & Conferences

What	When	About
Wisconsin Self-Determination Conference	October 21-23, 2024 Kalahari Resort, Wisconsin Dells, WI	More Information: Wisconsin Self-Determination Conference
World Alzheimer's Day	September 21, 2024	Alzheimer's Resources



Employee Spotlight - Jayne Miles



Favorite Quote

"Hakuna Matata - it means no worries"

- The Lion King

Get to Know Jayne

Jayne just celebrated three years with LKiChoice! She's been in payroll the entire time and just took on a new role as Payroll Supervisor in June.

Jayne loves the team she works with and believes they are the best in the business. When she first started, the entire office made her feel welcome and a part of the LKiChoice family. The whole office, and especially the payroll department, went above and beyond supporting her transition into a new role. They've inspired Jayne to be more invested in her work and contributions to LKiChoice.

Jayne is inspired to support others by treating everyone the way she would like to be treated.

At LKiChoice, Jayne feels driven to serve LKiChoice's mission to support

people living independently in their own homes and being apart of their communities. Jayne found her calling in caring for others when she worked in an assisted living facility.

Outside of the office, Jayne loves spending time with her husband, Justin, as well as her mother and brother.



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